



July 24, 2012

Re: i³ Technical Support Wiki and Chat

To all of our customers and partners;

i³ International is pleased to announce that effective August 1st, 2012, in addition to providing telephone-based technical support, we will be offering an online chat service to CMS subscribers. Chat logs will be emailed to participants as reference and kept by us to ensure the continued quality of our services. Also being offered is the i³ Wiki, a troubleshooting and product-knowledge database where you can easily access manuals, training media and view frequently asked questions. Up-to-date technical information can now be accessed conveniently from a web browser. With these new services, we hope to improve service times and provide easier access thus meeting your support needs in a faster and a more efficient way.

Please contact technical support at support@i3international.com or by phone: 1.877.877.7241 if you have any questions or issues.

i³ International Inc.
Technical Support and Services
1.877.877.7241
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