



For immediate release:

June 9, 2011

Re: VEO48016 CD contains a virus

To all of our customers and partners;

If you have purchased a VEO48016 unit that has been shipped from our facility between the time of initial product release and June 8, 2011, please do not use the CD that was shipped with the unit as it contains a virus. The original CD has not been created in our facility, which has allowed the virus to go undetected by our rigorous quality control. We have since remedied the issue by replacing the CD with a copy that was created in our facility and has been tested by our QA department. As a precaution and to ensure no such occurrences will happen in the future we have amended our quality assurance policy to check all removable media (CD/DVD) that is being shipped to the customer regardless of whether it was created inside our facility or not.

Please contact our Customer Care department to receive a replacement CD copy for your VEO48016 shipped before June 9th, 2011 and discard the CD that came with your unit.

Please contact technical support at support@i3international.com or by phone: 1.877.877.7241 if you have any questions or issues.

i³ International Inc.
Technical Support and Services
1.877.877.7241
support@i3international.com