

March 17, 2009

**Re: Shipping Policy Addendum**

To all of our customers and partners;

This bulletin is to remind you that effective January 1, 2009 i<sup>3</sup>DVR International no longer offers overnight shipping for all and any DVMS and NVR units.

Due to the high DOA and damage rates i<sup>3</sup>DVR decided to discontinue overnight shipping option.

In exceptional cases, the customer may request overnight shipping by signing the waiver form, which voids the customer's right to the advanced replacement should the DVMS/NVR unit arrive damaged or DOA (*Dead on Arrival*).

To obtain the waiver form, please contact our customer care department at 1.866.840.0004.

Thank you very much for your attention and cooperation.

Best regards,



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