

December 8, 2008

## Re: Apache HTTP Trace Disable

To all of our customers and partners;

This technical bulletin will show you how to disable the Apache HTTP Trace Service, which is running on all i3 DVMS units as a part of Apache Web Server.

Please note that turning off this feature is optional and is not required for proper functionality of i3 DVMS units.

It is highly recommended that your network administrator makes the decision on whether to disable HTTP Trace Service and follows the provided instructions exactly.

### Follow the steps below to disable HTTP Trace Service on SRX-Pro DVMS units.

1. Open Windows Explorer window.
2. In the Address line, enter the following and press **Enter** on your keyboard:  
[ftp://apps.regukast@files.123ip.com/apache\\_webserver/apache\\_trace\\_disable/](ftp://apps.regukast@files.123ip.com/apache_webserver/apache_trace_disable/)
3. Right-click on the **httpd.conf** file and select **Copy To Folder...** from the context menu (*Figure 1*)

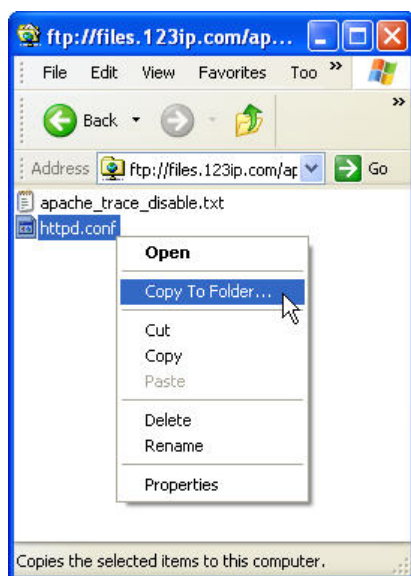


Figure 1 – i3DVR FTP website

4. In the *Browse For Folder* window, locate the following folder: C:\Apache\conf and click OK. (*Figure 2*)



Figure 2 – Browse For Folder window

5. In the *Confirm File Replace* window, click Yes (*Figure 3*)

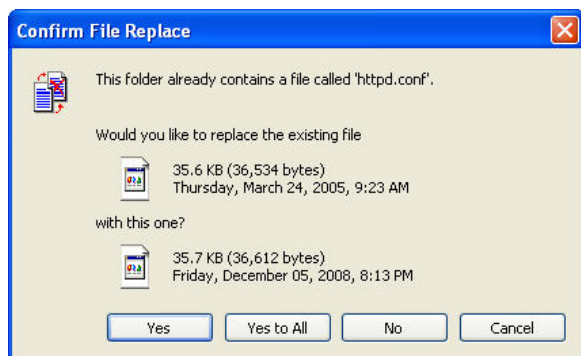


Figure 3 – Confirm httpd.conf File Replacement

6. Go Start->Run...
7. In the Run window, type "services.msc" and click OK (Figure 4). Services window will be displayed. (Figure 5).

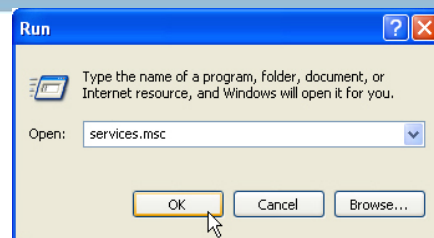


Figure 4 – Run dialog window

8. In the Services window, find Apache service and click the Restart button on the toolbar (Figure 5)

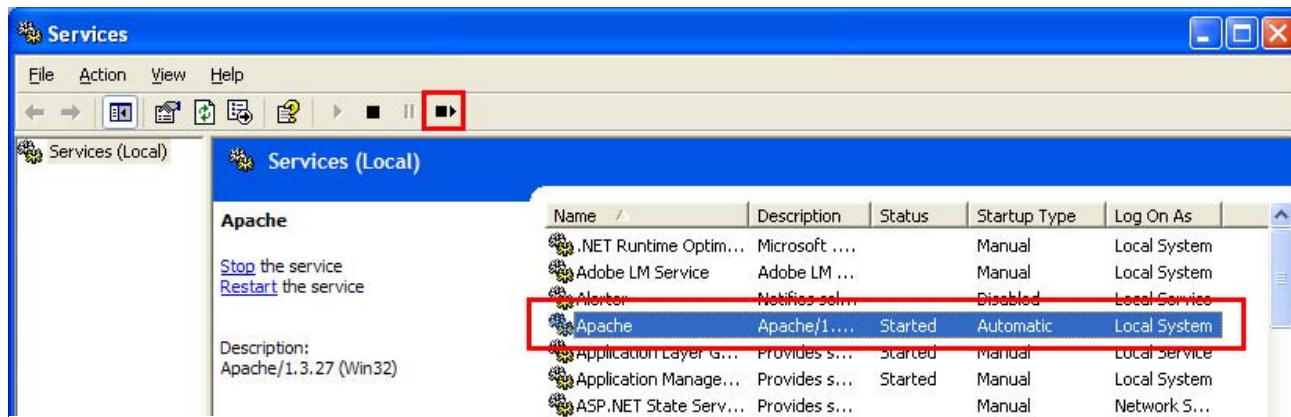


Figure 5 – Services window

9. Service Control window will be displayed (Figure 6). Once it disappears, the service has been successfully restarted.

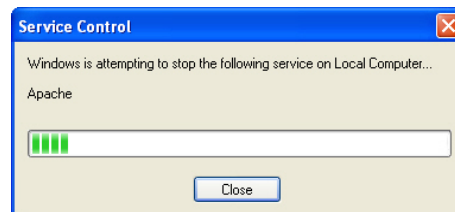


Figure 6 – Service Control window

Thank you very much for your attention and cooperation.  
Please contact our technical support line 1.877.877.7241 for further details.

Best regards,

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