

February 26th, 2008

Re: Conversion program: SRX series to SRX-Pro platform.

To all i3DVR Sales and Customer Care representatives:

The purpose of this bulletin is to inform you about the upcoming initiative that will allow us to convert older SRX DVR units to the uniform SRX-Pro platform. By converting the SRX units the older capture cards to SRX-Pro software, we will allow the customers with units from two different series to use single Remote software when connecting remotely.

The DVR must meet the following hardware specifications in order to be eligible for this initiative:

- Must be manufactured on or after September 1, 2004; only units with serial numbers 106-500 onward are eligible.
- **Capture card model:** 4400 and 5500 series. **Note:** Units with 2 capture cards are not supported. The maximum FPS rate supported by an SRX unit may not exceed 120 fps.
- **Motherboard model:** AX4B-533 or newer and P4P800-VM or newer
- **CPU:** 2.0 Ghz with hyper threading or better
- **RAM:** 512MB RAM minimum (1GB with PACDM)
- **Video:** On-board video or AGP Radeon 7000
- **OS:** Windows XP (Note: Windows 98, Windows 2000 will NOT be supported)
- **Network:** DFE538

Once converted over to SRX-Pro, the unit will have the following limitations and benefits:

- **All old data will be formatted (erased) after the upgrade due to the data structure differences**
- No further SRX-series software updates will be developed. Only one software version will be released for this conversion initiative: v. 1.500. All consequent SRX-Pro Remote versions will be backward compatible.
- Max. frame rate: 120 fps
- 1 channel of VideoLogix
- No VisionCount support
- No modem support
- SPK will be required to activate software, unlock the frame rate and to enable POS channels
- Central Management Software (CMS) will be supported
- Same number of video channels as before the upgrade
- Same resolutions as before the upgrade: 320x240 and 640x480

More information about this program as well as pricing will become available at a later date.

Please contact technical support at support@i3dvr.com or by phone: 1.877.877.7241 if you have any other questions or issues. Thank you very much for your attention and cooperation.

Best regards,



Bob Hoang
Technical Support and Services
1.416.261.2266 x107
bob@i3dvr.com