

Re: Hardware Requirement for i3 International Software:

To all of our customers and partners;

SRX-Pro Server Requirements

To ensure proper functioning of **SRX-Pro v3.x.x** and **SRX-Pro v.6.x.x** software or higher, the following hardware requirements must be met:

Hardware configuration	SRX-Pro v3.x.x	SRX-Pro v.6.x.x
CPU	i5-4590 or higher	Intel Xeon E3-1230v3 or higher
RAM (Memory)	Min. 4GB DDR3, 8GB recommended	Min. 8GB DDR3
VGA (Video card)	SAPPHIRE RADEON R5230	
Optical Drive	LG GSA-H55N 20X DVD Rewriter (recommended)	
O/S	Windows 7 Professional 64-bit, Windows 10 Professional 64-bit	
SW Pre-requisites (if absent)	.NET Framework v3.5	.NET Framework v4.0
	Microsoft Visual C++ 2005 Runtime	Microsoft Visual C++ 2012 Runtime
Burning software	<i>SRX-Pro supports Windows native CD/DVD burning functionality and does not use Nero software, even when it is installed on the system (v.3.x.x and higher).</i>	

Hardware configuration	Operating system (O/S) drive	Video storage drive(s)											
Hard Drive Type/Capacity	2.5-inch SSD, 80GB or higher (preferred) or Approved 3.5" HDD	Approved 3.5" HDD											
HDD partition sizes	O/S on an i3 approved 2.5" Intel SSD:												
	<table border="1"> <thead> <tr> <th>Drive</th> <th>Size</th> <th>Purpose</th> </tr> </thead> <tbody> <tr> <td>C:\</td> <td>Entire SSD drive</td> <td>O/S</td> </tr> <tr> <td>D:\ on HDD</td> <td>100GB</td> <td>Backup</td> </tr> </tbody> </table>		Drive	Size	Purpose	C:\	Entire SSD drive	O/S	D:\ on HDD	100GB	Backup		
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O/S on an i3 approved 3.5" WD HDD:													
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Drive	Size	Purpose											
C:\	100GB	O/S											
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i3 approved HDD Type	SSD / Western Digital DATACENTER Gold and RE only	Western Digital DATACENTER Gold and RE only											
	Important: Western Digital Blue, Black, Red and Purple drives do not meet i3 specifications and can cause i3 Server malfunction and irreversible loss of data.												
i3 approved HDD Models	Intel SSD, 80GB (SSDSC2BB080G601) Intel SSD, 150GB (SSDSC2BB150G701) Western Digital 1TB – RE or Gold (WD1003FBYZ ; WD1004FBYZ; WD1005FBYZ) Western Digital 2TB – RE or Gold (WD2000FYYZ; WD2004FBYZ; WD2005FBYZ) Western Digital 4TB – RE or Gold (WD4000FYYZ, WD4001FYYG, WD4002FYYZ) Western Digital 6TB – RE or Gold WD6001FSYZ, WD6002FRYZ Western Digital Western Digital 8TB, 10TB – Gold WD8002FRYZ, WD101KRYZ	Western Digital 1TB – RE or Gold (WD1003FBYZ ; WD1004FBYZ; WD1005FBYZ) Western Digital 2TB – RE or Gold (WD2000FYYZ; WD2004FBYZ; WD2005FBYZ) Western Digital 4TB – RE or Gold (WD4000FYYZ, WD4001FYYG, WD4002FYYZ) Western Digital 6TB – RE or Gold WD6001FSYZ, WD6002FRYZ Western Digital 8TB, 10TB – Gold WD8002FRYZ, WD101KRYZ											

Please note that the above hardware and software recommendations have been tested and work well with SRX-Pro software, however, i3 International will not be held responsible for any technical issues that may arise when using the recommended hardware. Unless the NVR Server has been purchased from i3 International, any assistance will be subject to a US\$125/hour charge (1 hour minimum). Contact your sales representative for further details about the SRX-Pro software.

CONTACT

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Video Pilot Client (VPC) Requirements

To ensure proper functioning of **Video Pilot Client** Software, the following hardware requirements must be met:

CPU	Intel i5 or better. Note: Multiple instances require higher CPU power
RAM	4GB minimum
O/S	Windows Vista / Windows 7 / Windows 8 / Windows 10
Microsoft Visual C++ 2012 Runtime must be installed	

SRX-Pro Remote Requirements

To ensure proper functioning of **SRX-Pro Remote** Software **v.5.0** and above, the following hardware requirements must be met:

CPU	Intel, 2.4 GHz Core 2 Duo or better
RAM	1GB minimum
Graphics Card	Onboard Intel Graphics/ATI Radeon
O/S	Windows XP / Windows 7 / Windows 8 / Windows 10
Monitor	1024 x 768 screen resolution, 32 bits color
Hard drive	1.5 GB Free Hard Drive space minimum
High speed Internet	
.NET Framework v4.0 must be installed	
Microsoft Visual C++ 2012 Runtime must be installed	

SRX-Pro Mobile Remote Requirements

To ensure proper functioning of **SRX-Pro Mobile Remote** Software, the following hardware requirements must be met:

iOS v7.0 or higher	SRX-Pro Mobile Remote v2.5
Android O/S 4.1	SRX-Pro Mobile Remote v2.5
Both iOS and Android require SRX-Pro Server v 2.2.1 or higher installed on the NVR	

Please contact technical support if you have any questions or issues.

Email: support@i3international.com

Tel.: 1.877.877.7241

Live Chat: <http://i3chat.i3international.com/chat> (Enter your name and Initial Question then click **Start chat**)

i3 International Inc.

Technical Support and Services

**Service charge will be waived for i3 International registered dealers.*

CONTACT

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