

**Re: Hardware Requirement for i3 International Software:**

To all of our customers and partners;

**SRX-Pro Server Requirements**

To ensure proper functioning of **SRX-Pro v3.x.x** and **SRX-Pro v.6.x.x** software or higher, the following hardware requirements must be met:

Hardware configuration	SRX-Pro v3.x.x	SRX-Pro v.6.x.x
CPU	i5-4590 or higher	Intel Xeon E3-1230v3 or higher
RAM (Memory)	Min. 4GB DDR3, 8GB recommended	Min. 8GB DDR3
VGA (Video card)	SAPPHIRE RADEON R5230	
Optical Drive	LG GSA-H55N 20X DVD Rewriter (recommended)	
O/S	Windows 7 Professional 64-bit	
SW Pre-requisites (if absent)	.NET Framework v3.5	.NET Framework v4.0
	Microsoft Visual C++ 2005 Runtime	Microsoft Visual C++ 2012 Runtime
Burning software	<i>SRX-Pro supports Windows native CD/DVD burning functionality and does not use Nero software, even when it is installed on the system (v.3.x.x and higher).</i>	

Hardware configuration	Operating system (O/S) drive	Video storage drive(s)												
Hard Drive Type/Capacity	2.5-inch SSD, 80GB or higher (preferred) <b>or</b> Approved 3.5" HDD	Approved 3.5" HDD: 1TB / 2TB / 4TB / 6TB												
HDD partition sizes	<b>O/S on 80GB 2.5" SSD:</b>													
	<table border="1"> <thead> <tr> <th>Drive</th> <th>Size</th> <th>Purpose</th> </tr> </thead> <tbody> <tr> <td>C:\</td> <td>80GB</td> <td>O/S</td> </tr> <tr> <td>D:\ on HDD</td> <td>100GB</td> <td>Backup</td> </tr> </tbody> </table>		Drive	Size	Purpose	C:\	80GB	O/S	D:\ on HDD	100GB	Backup			
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<b>O/S on 150GB 2.5" SSD:</b>														
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SSD / Western Digital <b>DATACENTER Gold</b> and <b>RE only</b>		Western Digital <b>DATACENTER Gold</b> and <b>RE only</b>												
<b>Important:</b> Western Digital Blue, Black, Red and Purple drives do <b>not</b> meet i3 specifications and can cause i3 Server malfunction and irreversible loss of data.														
Approved HDD Models	Intel SSD, 80GB (SSDSC2BB080G601) Intel SSD, 150GB (SSDSC2BB150G701) Western Digital <b>1TB – RE or Gold</b> (WD1003FBYZ ; WD1004FBYZ; WD1005FBYZ) Western Digital <b>2TB – RE or Gold</b> (WD2000FYYZ; WD2004FBYZ; WD2005FBYZ) Western Digital <b>4TB – RE or Gold</b> (WD4000FYYZ, WD4001FYYG, WD4002FYYZ) Western Digital <b>6TB – RE or Gold</b> (WD6001FSYZ, WD6002FRYZ)	Western Digital <b>1TB – RE or Gold</b> (WD1003FBYZ ; WD1004FBYZ; WD1005FBYZ) Western Digital <b>2TB – RE or Gold</b> (WD2000FYYZ; WD2004FBYZ; WD2005FBYZ) Western Digital <b>4TB – RE or Gold</b> (WD4000FYYZ, WD4001FYYG, WD4002FYYZ) Western Digital <b>6TB – RE or Gold</b> (WD6001FSYZ, WD6002FRYZ)												



Please note that the above hardware and software recommendations have been tested and work well with SRX-Pro software, however, i3 International will not be held responsible for any technical issues that may arise when using the recommended hardware. Unless the NVR Server has been purchased from i3 International, any assistance will be subject to a US\$125/hour charge (1 hour minimum). Contact your sales representative for further details about the SRX-Pro software.

### Video Pilot Client (VPC) Requirements

To ensure proper functioning of **Video Pilot Client** Software, the following hardware requirements must be met:

CPU	Intel i5 or better. Note: Multiple instances require higher CPU power
RAM	4GB minimum
O/S	Windows Vista / Windows 7 / Windows 8 / Windows 10
Microsoft Visual C++ 2012 Runtime must be installed	

### SRX-Pro Remote Requirements

To ensure proper functioning of **SRX-Pro Remote** Software v.5.0 and above, the following hardware requirements must be met:

CPU	Intel, 2.4 GHz Core 2 Duo or better
RAM	1GB minimum
Graphics Card	Onboard Intel Graphics/ATI Radeon
O/S	Windows XP / Windows 7 / Windows 8 / Windows 10
Monitor	1024 x 768 screen resolution, 32 bits color
Hard drive	1.5 GB Free Hard Drive space minimum
High speed Internet	
.NET Framework v4.0 must be installed	
Microsoft Visual C++ 2012 Runtime must be installed	

### SRX-Pro Mobile Remote Requirements

To ensure proper functioning of **SRX-Pro Mobile Remote** Software, the following hardware requirements must be met:

iOS v7.0 or higher	SRX-Pro Mobile Remote v2.5
Android O/S 4.1	SRX-Pro Mobile Remote v2.5
Both iOS and Android require SRX-Pro Server v 2.2.1 or higher installed on the NVR	

Please contact technical support if you have any questions or issues.

Email: [support@i3international.com](mailto:support@i3international.com)

Tel.: 1.877.877.7241

Live Chat: <http://i3chat.i3international.com/chat>

i3 International Inc.

Technical Support and Services