

**Re: Hardware Requirement for i3 International Software:**

To all of our customers and partners;

To ensure proper functioning of **SRX-Pro v3.x.x** Software or higher, the following hardware requirements must be met:

Hardware configuration		
CPU	i5-4590 or higher	Intel Xeon E3-1230v3 or higher
RAM/Memory	at least 4GB DDR3 recommended 8GB	at least 8GB DDR3
O/S	Windows 7 Professional 64-bit	
Burning software	<i>Note: SRX-Pro v.3.x.x supports Windows native CD/DVD burning functionality and no longer uses Nero software, even when it is installed on the system.</i>	
Pre-requisites (if absent)	.NET Framework v3.5 and v4.0	
	Visual C++ Runtime Library 2005	
VGA/Video card	SAPPHIRE RADEON <b>R5230</b>	
CD/DVD	LG GSA-H55N 20X DVD Rewriter	

Hardware configuration	Operating system (O/S) drive	Video storage drive(s)
Hard Drive Type/Capacity	2.5-inch SSD / 80GB or higher	HDD: 1TB / 2TB / 4TB / 6TB
HDD partition sizes	<p><b>Drive C (O/S):</b></p> <ul style="list-style-type: none"> <li>SSD – entire capacity <b>or</b></li> <li>HDD – 50 GB.</li> </ul> <p><b>Drive D (Resource Files):</b></p> <ul style="list-style-type: none"> <li>HDD – 100 GB.</li> </ul> <p>Remaining space to be split into 2 partitions &amp; used for video storage, see below. <b>and,</b></p> <p><b>Drives E-F (Video storage):</b></p> <p>O/S HDD = 1TB, <b>Drives E-F</b>, split equally            O/S HDD = 2TB, <b>Drives E-F</b>, split equally</p>	1TB - 2 equal partitions <b>and/or</b> 2TB - 2 equal partitions <b>and/or</b> 4TB - 2 equal partitions <b>and/or</b> 6TB – 2 equal partitions
HDD Approved Type	SSD / Western Digital WD Re HDD <b>only</b> <b>Important:</b> Western Digital Purple and Purple NV (Surveillance) drives do not meet i3 specifications and can cause i3 Server malfunction and irreversible loss of data.	Western Digital WD Re HDD <b>only</b>
HDD Approved Models	SSDSC2BB080G601 (Intel SSD, 80GB or higher) WD1003FBYZ (Western Digital 1TB Re) WD1004FBYZ (Western Digital 1TB Re) WD2000FYYZ (Western Digital 2TB Re) WD2004FBYZ (Western Digital 2TB Re)	WD1003FBYZ (Western Digital 1TB Re) WD1004FBYZ (Western Digital 1TB Re) WD2000FYYZ (Western Digital 2TB Re) WD2004FBYZ (Western Digital 2TB Re) WD4000FYYZ (Western Digital 4TB Re) WD4002FYYZ (Western Digital 4TB Re) WD6001FSYZ (Western Digital 6TB Re) WD6002FRYZ (Western Digital 6TB Re)

Please note that the above hardware and software recommendations have been tested and work well with SRX-Pro software, however, i3 International will not be held responsible for any technical issues that may arise when using the recommended hardware. Unless the NVR Server has been purchased from i3 International, any assistance will be subject to a US\$125/hour charge (1 hour minimum). Contact your sales representative for further details about the SRX-Pro software.



To ensure proper functioning of **Video Pilot Client** Software, the following hardware requirements must be met:

CPU	Intel i5 or better. Note: Multiple instances require higher CPU power
RAM	4GB minimum
O/S	Windows Vista / Windows 7 / Windows 8 / Windows 10
Visual C++ runtime library 2012 must be installed onto the system	

To ensure proper functioning of **SRX-Pro Remote** Software, the following hardware requirements must be met:

CPU	Intel, 2.4 GHz Core 2 Duo or better
RAM	1GB minimum
Graphics Card	Onboard Intel Graphics/ATI Radeon
O/S	Windows XP / Windows 7 / Windows 8 / Windows 10
Monitor	1024 x 768 screen resolution, 32 bits colour
Hard drive	1.5 GB Free Hard Drive space minimum
High speed Internet	
.NET Framework v3.0 must be installed onto the system	
Microsoft Visual C++ 2005 SP1 redistributable Package (x86) must be installed onto the system	

To ensure proper functioning of **SRX-Pro Mobile Remote** Software, the following hardware requirements must be met.

iOS v7.0 or higher	SRX-Pro Mobile Remote v2.0.2
Android O/S 4.1	SRX-Pro Mobile Remote v2.3
Both iOS and Android require SRX-Pro Server v 2.2.1 or higher installed on the NVR	

Please contact technical support if you have any questions or issues.

Email: [support@i3international.com](mailto:support@i3international.com)

Tel.: 1.877.877.7241

Live Chat: <http://i3chat.i3international.com/chat>

i3 International Inc.

Technical Support and Services