



August 22, 2016

Re: Hardware change notice. SSD drive to replace mSata for OS drives

To all of our customers and partners;

This is an official hardware change notice. Due to our recent change to the DFI Industrial motherboard for our 4i and 5i chassis (please see the bulletin [here](#)) we no longer use mSata drives for the operating system on our NVRs. The DFI industrial motherboard does not support mSata but has ample SATA 3.0 inputs to support the 80GB SSD drive for the operating system.

Going forward with the existing chassis for the 4i and 5i series i3 has changed our specifications to reflect the SSD drive rather than the mSata. Any machines that require a new motherboard for service will also require the new SSD drive.

Please contact technical support if you have any questions or issues.

Email: support@i3international.com

Tel.: 1.877.877.7241

Live Chat: <http://i3chat.i3international.com/chat>

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Technical Support and Services