



October 22, 2012

Re: Hardware Requirement for SRX-Pro v2.3 or higher software

To all of our customers and partners;

To ensure proper functioning of SRX-Pro Software, the following hardware requirement must be met:

Hardware configuration		
Motherboard	Intel DH55HC	Intel DQ77MK
CPU	Intel i3-650 or higher (More CPU support list)	Intel i5-2400 or higher (More CPU support list)
O/S	Windows 7 Pro 64-bit	
RAM/Memory	at least 4GB DDR3	
Burning software	Nero 8	
Pre-requisites (Optional)	.NET Framework v3.5 (Download link)	
	Visual C++ Runtime Library (Download link)	
VGA/Video card	SAPPHIRE RADEON HD5450 or HD6450 or HD6770	
CD/DVD	LG GSA-H55N 20X DVD Rewriter	

Hardware configuration	Operating system (OS) hard drive partitioning	Video storage drive partitioning
Hard Drive capacity	160GB / 250GB / 320GB / 500GB / 1TB / 2TB	1TB / 2TB / 3TB
HDD partition sizes	<p>Drive C (OS): 20 GB and Drive D (Backup):</p> <ul style="list-style-type: none"> HDD < 500GB – All remaining available space. HDD ≥ 500GB – 50 GB. <p>Remaining space to be split into partitions and used for video storage, see below.</p> <p>and, if applicable Drives E-J (Video storage): OS HDD = 500GB, Drive E – all remaining space OS HDD = 1TB, Drives E-F, split equally OS HDD = 2TB, Drives E-F-G-H, split equally</p>	<p>1TB - 2 equal partitions and/or 2TB - 4 equal partitions and/or 3TB - 6 equal partitions</p>
HDD Approved Models	ST3160318AS (Seagate 160GB Surveillance) ST3320620AS (Seagate 320GB Surveillance) ST3320620SV (Seagate 320GB Surveillance) ST3500630SV (Seagate 500GB Surveillance) ST31000526SV (Seagate 1TB Surveillance) WD1003FBYX (Western Digital 1TB RE4) WD2003FYYS (Western Digital 2TB RE4)	ST31000340SV (Seagate 1TB Surveillance) ST31000526SV (Seagate 1TB Surveillance) WD1003FBYX (Western Digital 1TB RE4) WD2003FYYS (Western Digital 2TB RE4) HUA723030ALA640 (Hitachi 3 TB)

Please note that the above hardware and software recommendations have been tested and work well with SRX-Pro software, however, i3 International will not be held responsible for any technical issues that may arise when using the recommended hardware.



Unless the NVR Server has been purchased from i³ International, any technical support will be subject to a US\$125/hour charge (1 hour minimum). Contact your sales representative for further details about the SRX-Pro software.

Please contact technical support at support@i3international.com or by phone: 1.877.877.7241 if you have any questions or issues.

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Technical Support and Services
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