



May 7, 2010

RE: Minimum hardware and software application requirement for iP-Pro

To all of our customers and partners:

To ensure proper functioning of iP-Pro Software, the following hardware requirement must be met:

- A. Motherboard: DP35DP/DG41TY
- B. CPU: Intel CORE2 QUAD CPU 2.33GHz
- C. Video Card: Radeon HD3450
- D. Hard drive: 1TB Seagate ST31000525SV
- E. RAM: 2x 1GB Kingston 800 MHz DDR2 RAM
- F. CD/DVDRW: LG GSA-H55N SATA Drive
Network card: Onboard/Intel PCI-E Ethernet Card

iP-Pro/SRX-Pro RUNNING SOFTWARE APPLICATION REQUIREMENT:

- A. XPE 3.0 or Window XP SP2
- B. Microsoft .NET Framework Version 3.5
- C. Microsoft Visual C++ Redistributable

REMOTE VIEWING HARDWARE REQUIREMENT

A separate program which shall allow a user to manage systems at remote sites as if physically connected - minimum requirements for viewing shall be as follows:

- 1. Network 1GB
- 2. Intel, 2.4 GHz Core 2 DUO or better
- 3. Radeon Sapphire 1050 Video Card X1050
- 4. 1 GB Memory
- 5. High-speed Internet: greater than 512 Kb/s
- 6. Minimum 1.5 GB Free Hard Drive space
- 7. Windows XP SP2
- 8. 1024 x 768 Screen Resolutions
- 9. 32 bits color or 16 bits color
- 10. Windows .Net Framework 3.0
- 11. Microsoft Visual C++

Please note that the above hardware and software recommendations have been tested and work well with iP-Pro software, however, i³ International will not be held responsible for any technical issues that may arise from using the recommended hardware.

Unless the NVR Server has been purchased from i³ International, any technical support will be subject to a \$125/hr charge (1 hour minimum).

Please contact your sales representative for further details about the iP-Pro software.

Please contact technical support at support@i3dvr.com or by phone: 1.877.877.7241 if you have any other questions or issues.

Thank you very much for your attention and cooperation.

Best regards,

Bob Hoang

Technical Support and Services