

January 19, 2009

**Re: Wall Mount bracket removal from standard Compact DVR/NVR units**

**To all of our customers and partners;**

Effective January 20, 2009, the wall mount bracket will *no longer* be included with standard i<sup>3</sup>DVR Compact DVR/NVR units. To have the wall mount bracket shipped with your DVR/NVR unit, you must include it as a separate line item on the DVR/NVR purchase order.

Please be also advised that effective February 2009, i<sup>3</sup>DVR will be changing the side panel for all Compact DVR/NVR units. The new panel allows for better ventilation inside the unit, which will reduce internal temperature of the DVR/NVR and further increase the unit's stability.

As a result of the above change, the Compact DVR/NVRs that are wall-mounted will no longer carry the UL certification. Please be aware that should you choose to purchase a wall mount bracket from i<sup>3</sup>DVR, your Compact DVR/NVR will no longer be UL-certified once wall-mounted.

**Affected product models:**

UL6010; UL 6016; PL12010; PL12016; 24020C; 24024C; IPP04C; IPP10C; IPP16C; IPP24C

If you have any questions regarding the above, please contact our technical support at 1.877.877.7241 or [support@i3dvr.com](mailto:support@i3dvr.com)

Thank you very much for your attention and cooperation.

Best regards,



**Bob Hoang**

Technical Support and Services

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