

September 5, 2007

Re: Basic DVR Maintenance – Filter Cleaning

Dear all,

It is very important to allow for the proper air ventilation around the DVR. Please make sure that the area around the DVR is clean and not cluttered to allow for proper air circulation. When no proper ventilation is available, the system will overheat and may not function properly.

The DVR requires very little maintenance, however, it is necessary to periodically remove the air filter located on the front of the DVR, clean and re-insert it in the DVR. This will further facilitate the proper ventilation and cool the system down and keep the internal system temperature within acceptable range.

Compact Wallmount Units:

Step 1.

Locate the unit's side panel, where filter is located. Using the Philips screwdriver, remove 4 screws that hold the side plate in place.



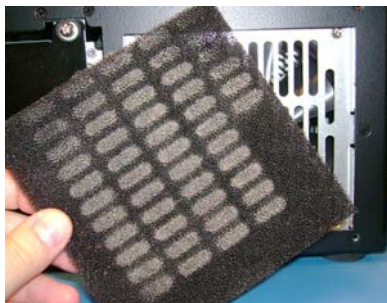
Step 2.

The filter will become exposed.



Step 3.

Remove the filter and clean it



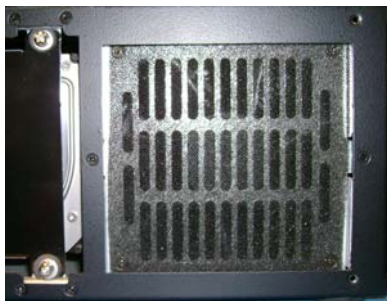
Step 4.

Clean the metal grid that covers the ventilator and the side plate that has been removed in Step 1.



Step 5.

Re-insert the cleaned filter



Step 6.

Using the Philips screwdriver, re-attach the unit's side plate with 4 screws.



Rackmount Units:

Step 1.

Open the panel with the key and locate the filter plate.
Clean the filter plate's surface.



Step 2.

Using the Philips screwdriver, remove 1 screw that holds the side plate in place. Ventilator will become exposed.



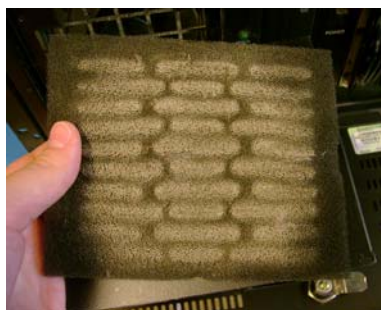
Step 3.

Remove the filter plate with the filter.



Step 4.

Remove the filter and clean it.



Step 5.

Clean the metal grid that covers the ventilator. Re-insert the cleaned filter.



Step 6.

Using the Philips screwdriver, re-attach the filter plate with 1 screw.



Thank you very much for your attention and cooperation.
Best regards,

Bob Hoang
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