

July 18, 2025

Re: Windows OS and i3 Compatibility

To all of our customers and partners;

This bulletin serves as a reminder that compatibility between i3 products and features may vary depending on your HVR/NVR's operating system version. Please refer to the tables below to compare supported versions of Windows OS with the corresponding i3 products and features.

	Windows 7e	Windows 10 IoT LTSC	Windows 11 IoT LTSC
Server compatibility	Servers still running Windows 7e can no longer be supported. Please read for more info.	- U10, U12, U16 - U20, U30, U3i, UR5, URX, UR5-Ai, URX-Ai	- U16 - U20, U30, U3i, UR5, URX, UR5-Ai, URX-Ai with DFI CMS310 motherboard only. - U21, U31, UR1, U31-Ai, UR1-Ai
Regular Microsoft security updates	No	Yes	Yes
WannaCry security patch	Yes	Yes	
Meltdown security patch	Yes	Yes	
SRX-Pro Server version supported	v. 2.3 – v.6.0	v.5.0 and above	
Latest version of VPC supported	Yes	Yes	Yes
AD-4016 capture card support	32-bit SRX-Pro only	No	No
AD-2016/AD-3016 capture card support	No	No	No
ADIO-1616 control card support	No	No	No
WDT-22 control card support	Yes	Yes	No
Default SRX-Pro login	i3admin/i3admin	i3admin/i3admin	i3admin/i3admin
Pre-installed ACT (Annexus Configuration Tool)	Yes	Yes	Yes
Legacy Annexus camera/encoder support (Ax301, 304, 316, Ax301C2M, Ax301D2M)	32-bit SRX-Pro only	No	No
Annexus 516 encoder support	Yes	Limited Support*	No
Offline Dropbox backup support	Yes	Yes	Yes
i3 GiPi adapter	September 29, 2016 and above	September 29, 2016 and above	May 13, 2025

*Annexus 516 encoder Windows 10 IoT limited support.

SRX-Pro Server v5.0 or SRX-Pro Server/Console v.6.0: Live video – **Yes**; Get/set FPS and Resolution – **Yes**, Record audio input(s) – **No**

Web Browser GUI: Live video – **No**, Encoder settings – **Yes**



i3 International Inc.

Technical Support and Services

Please contact our Technical Support team if you have any questions or issues.

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i3 Technical Support and Services