



October 24, 2024

Re: 20TB Western Digital Datacenter Ultrastar® Hard Drive Approved for Production.

To all of our customers and partners;

i3 International is pleased to announce that Western Digital **20TB** hard drive, **DC HC560** has been approved for production and is available for purchase with i3's lineup of NVR Servers.



Maximum Built-in Video Storage Capacity			
U16	UR	U20	U30
20TB x 2 = 40TB	20TB x 2 = 40TB	20TB x 3 = 60TB	20TB x 8 = 160TB

Reminder: For the longevity and reliability of our products, only Western Digital Gold and Ultrastar® DC HC5X0, HC3X0, and HA2X0 hard drives are approved for use with i3 software.

No other Western Digital hard drive category (Purple, Blue, Red, Black, etc.) meets our criteria and must **not** be used in combination with i3 software.

Our Warranty Policy continues to stipulate that the use of any hard drives other than i3-approved Western Digital hard drives will result in void factory warranty (as of Mar. 1, 2016).

With any pricing questions, kindly contact our Customer Care department at 1.866.840.0004.

Please contact technical support if you have any questions or issues.

Email: support@i3international.com

Tel.: 1.877.877.7241

i3 International Inc.

Technical Support and Services

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