

August 1, 2024

To all of our customers and partners;

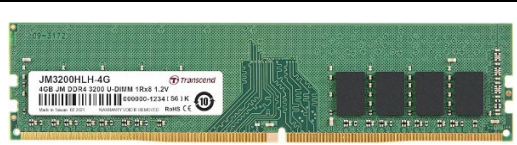

Re: Hardware Change notice. RAM.

This is an official hardware change notice.

Due to changing technologies, the current **RAM** (i3 Part#: **M6**; JM3200HLH-4G, **4GB** Transcend DDR4-3200 U-DIMM RAM) will be replaced with a new model (i3 Part#: **M7**; JM3200HLG-8G, **8GB** Transcend DDR4-3200 U-DIMM RAM).

The following i3 NVR server models will be impacted:

1. U20
2. U30, U3i
3. All UR series

	
Fig. 1. M6 . Current 4GB RAM	Fig. 2. M7 . Replacement 8GB RAM
DDR4 (U-DIMM)	DDR4 (U-DIMM)

The above change will take place effective immediately, on **August 1, 2024**.

U12/U16 NVRs are not affected by this change.

Please contact your i3 Representative to discuss how this change will affect you.

With any pricing questions, kindly contact our Customer Care department at 1.866.840.0004.

i3 International Technical Support and Services

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