

January 2, 2024

To all of our customers and partners;

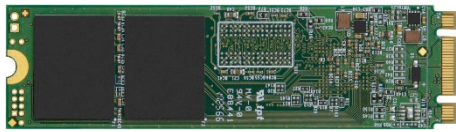

Re: Hardware Change notice. m.2 SSD OS drive.

This is an official hardware change notice.

Due to changing technologies, the current **m.2 SSD OS drive** (i3 Part#: **SS24**; Transcend 256GB, TS256GMTS800) has been replaced with a new model (i3 Part#: **SS48**; Micron 480GB, MTFDDAV480TGA).

The following i3 NVR server models are impacted:

1. U20
2. U30, U3i
3. All UR series

		
	Fig. 1. SS24 . Current m.2 256GB m.2 SATA OS SSD.	Fig. 2. SS48 . Replacement m.2 480GB m.2 SATA OS SSD.
C:\ drive (OS) size	156GB	280GB
D:\ drive size	100GB	200GB

The above change will take place effective January 2, 2024

U12/U16 NVRs are not affected by this change.

Please contact your i3 Representative to discuss how this change will affect you.

With any pricing questions, kindly contact our Customer Care department at 1.866.840.0004.

i3 International Technical Support and Services

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