



September 3, 2021

To all of our customers and partners;

Re: Hardware Change notice. Video card change for NVRs with 4+ external monitor support.

This is an official hardware change notice for i3 NVRs with 4 or more external monitors support. All i3 U20, U30 and UR NVRs support up to a maximum of 3 external monitors. Where 4 or more external monitors are required, an additional Sapphire GPro 6200 video card used to be provided. GPro 6200 video card is now End of Life and is replaced with GPro 4300 video card for all NVRs that use 4 or more external monitors. This change will affect all Matrix Console units, Video Pilot Console units and all NVR units with 3 dDisplay PVM requirements.

Please refer to the reference table below for the component change comparison.

Component	Current	September 3, 2021
		
Model	Sapphire GPro 6200 video card	Sapphire GPro 4300 video card
Memory	4GB	4GB
Video ports	6 mini DisplayPorts	4 mini DisplayPorts
i3 Part Number	V6	V6 V2

All new components meet or exceed i3's rigorous functionality and durability standards and will ensure that i3's NVR lines continues delivering the best performance in its class.

With any pricing questions, kindly contact our Customer Care department at 1.866.840.0004.

i3 International Technical Support and Services

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