

September 1, 2021

To all of our customers and partners;

Re: Hardware Change notice. DVD optical drive will become optional on October 1, 2021 for some NVR Servers.

This is an official hardware change notice.

Due to changing technologies, the optical DVD drive will become an optional component effective October 1, 2021 for the following i3 NVR server models:

1. U20
2. U30, U3i
3. UR3, UR5, URX



Fig. 1. Current slim DVD optical drive



Fig. 2. DVD3, External USB DVD optical drive

Beginning October 1, 2021, i3 NVR servers above will be shipped without the DVD optical drive. Optional USB external DVD optical drive can be ordered as an optional add-on (i3 Part #: DVD3)

Please note that this change will affect all i3 NVRs in the list above, including those ordered under i3's Special Routing program. U12 NVRs are not affected by this change.

Note: DVD optical drive can be permanently included into your Special Routing upon request.

Please contact your i3 Representative to discuss how this change will affect you.

With any pricing questions, kindly contact our Customer Care department at 1.866.840.0004.

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