



January 4, 2021

Re: 18TB Western Digital Datacenter Ultrastar® Hard Drive Approved for Production.

To all of our customers and partners;

i3 International is pleased to announce that Western Digital **18TB** hard drive, **DC HC550** (part# 0F38459) has been approved for production and is available for purchase with UR, U20 and U30 NVR models *only*.

(Note: U12 Server models support up to two hard drives, up to 10TB each).



Maximum Built-in Video Storage Capacity			
U12	UR	U20	U30
10TB x 2 = 20TB	18TB x 2 = 36TB	18TB x 3 = 54TB	18TB x 8 = 144TB

Reminder: For the longevity and reliability of our products, only Western Digital Gold and Ultrastar® DC HC500, HC300, HA200 Series hard drives are approved for use with i3 software.

No other Western Digital hard drive category (Purple, Blue, Red, Black, etc.) meets our criteria and must **not** be used in combination with i3 software.

Our Warranty Policy continues to stipulate that the use of any hard drives other than i3-approved Western Digital hard drives will result in void factory warranty (as of Mar. 1, 2016).

With any pricing questions, kindly contact our Customer Care department at 1.866.840.0004.

Please contact technical support if you have any questions or issues.

Email: support@i3international.com

Tel.: 1.877.877.7241

Live Chat: <http://i3chat.i3international.com/chat>

i3 International Inc.

Technical Support and Services

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