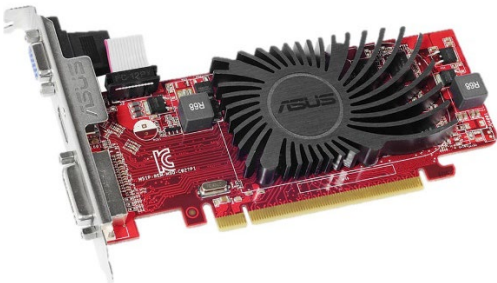



To all of our customers and partners;

**Re: Hardware Change notice. Video card change for NVRs with 4+ external monitor support.**

This is an official hardware change notice for i3 NVRs with 4 or more external monitors support. All i3 U20, U30 and UR NVRs support up to a maximum of 3 external monitors. Where 4 or more external monitors are required, an additional Sapphire R5 230 video card used to be provided. R5 230 video card is now End of Life and is replaced with GPro 6200 video card for all NVRs that use 4 or more external monitors. Note that GPro 6200 video card is already being used with Matrix Console units.

Please refer to the reference table below for the component change comparison.

Component	Current	December 1, 2020
		
<b>Model</b>	R5 230 video card	GPro 6200 video card
<b>Memory</b>	1GB	4GB
<b>Video ports</b>	VGA, HDMI, DVI (2 at-a-time)	6 mini DisplayPort, max of 2 "passive adapters"

All new components meet or exceed i3's rigorous functionality and durability standards and will ensure that i3's NVR lines continues delivering the best performance in its class.

With any pricing questions, kindly contact our Customer Care department at 1.866.840.0004.  
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 Email: [support@i3international.com](mailto:support@i3international.com)  
 Tel.: 1.877.877.7241  
 Live Chat: <http://i3chat.i3international.com/chat>