



**Re: Hardware Requirement for i3 International Software:**

To all of our customers and partners;

**SRX-Pro Server Requirements**

To ensure proper functioning of **SRX-Pro v.6.x.x** software or higher, the following minimum hardware requirements must be met:

Hardware configuration	Entry ≤16 cameras	Intermediate ≤32 cameras   ≤ 48 cameras	Enterprise ≤64 cameras
CPU	Intel Celeron	Intel i3-7100   Intel i5-7600	Intel Xeon E3-1230v3 (or better)
RAM	4GB DDR3	8GB DDR4	
Video	Onboard or SAPPHIRE RADEON R5230 / GPro 6200 (recommended)		
Optical Drive	LG GSA-H55N 20X DVD Rewriter (recommended)		
O/S	Windows 10 Professional 64-bit or Windows 10 IoT 64-bit		
SW Pre-requisites (if absent)	.NET Framework v4.0		
	Microsoft Visual C++ 2012 Runtime		
Burning software	<i>SRX-Pro supports Windows native CD/DVD burning functionality and does not use Nero software, even when it is installed on the system (v.3.x.x and higher).</i>		

Hardware configuration	Operating system (O/S) drive	Video storage drive(s)
Hard Drive Type/Capacity	2.5-inch SSD or m.2 SATA SSD, 250GB or higher (preferred), <b>or</b> Approved 3.5" HDD	Approved 3.5" HDD
HDD partition sizes	<b>O/S on an i3 approved 2.5" Intel SSD or m.2 SATA:</b>	
	<b>Drive</b>	<b>Size</b>   <b>Purpose</b>
	C:\	150GB   O/S
	D:\	100GB   System and DB files
	<b>O/S on an i3 approved 3.5" WD HDD:</b>	
	<b>Drive</b>	<b>Size</b>   <b>Purpose</b>
C:\	150GB   O/S	
D:\	100GB   System and DB files	
E:\	Remaining space   Video storage	
		One partition per drive. <b>Note:</b> You <b>must</b> use i3 approved HDD models <b>only</b> .



Hardware configuration	Operating system (O/S) drive	Video storage drive(s)
i3 approved HDD Type	SSD / Western Digital <b>DATACENTER Ultrastar, Gold and RE only</b>	Western Digital <b>DATACENTER Ultrastar, Gold and RE only</b>
	<b>Important:</b> Western Digital Blue, Black, Red and Purple drives do <b>not</b> meet i3 specifications and can cause i3 Server malfunction and irreversible loss of data.	
i3 approved HDD Models	2.5" SATA SSD, 128GB or higher m.2 SATA SSD, 128GB or higher Western Digital <b>1TB – RE, Gold or Ultrastar</b> (WD1003FBYZ ; WD1004FBYZ; WD1005FBYZ, 1W10001) Western Digital <b>2TB – RE, Gold or Ultrastar</b> (WD2000FYYZ; WD2004FBYZ; WD2005FBYZ; 1W10002) Western Digital <b>4TB – RE, Gold or Ultrastar</b> (WD4000FYYZ, WD4001FYYG, WD4002FYYZ, 0B35950) Western Digital <b>6TB – RE, Gold or Ultrastar</b> WD6001FSYZ, WD6002FRYZ, 0B36039 Western Digital <b>8TB, 10TB – Gold or Ultrastar</b> WD8002FRYZ, WD101KRY, 0B36404, 0F27606 Western Digital <b>12TB, 14TB – Ultrastar</b> (0F30146, 0F31284)	

Please note that the above hardware and software recommendations have been tested and work well with SRX-Pro software, however, i3 International will not be held responsible for any technical issues that may arise when using the recommended hardware. Unless the NVR Server has been purchased from i3 International, any assistance will be subject to a US\$125/hour charge (1 hour minimum). Contact your sales representative for further details about the SRX-Pro software.

**Video Pilot Client (VPC) Requirements**

To ensure proper functioning of **Video Pilot Client** Software, the following hardware requirements must be met:

CPU	Intel i5 or better. Note: Multiple instances require higher CPU power
RAM	4GB minimum
O/S	Windows Vista / Windows 7 / Windows 8 / Windows 10
Microsoft Visual C++ 2012 Runtime must be installed	

CONTACT US

[www.i3international.com](http://www.i3international.com)

Toll free: 1.866.840.0004

Tel: 416.261.2266

Fax: 416.759.7776

CANADA

**i3 International Inc.**

780 Birchmount Rd, Unit 16

Toronto, Ontario

M1K 5H4, Canada

USA

**i3 America (Nevada) Inc.**

4001 Cobb International Boulevard,

Kennesaw, GA 30152



### SRX-Pro Remote Requirements

To ensure proper functioning of **SRX-Pro Remote** Software **v.5.0** and above, the following hardware requirements must be met:

CPU	Intel, 2.4 GHz Core 2 Duo or better
RAM	1GB minimum
Graphics Card	Onboard Intel Graphics/ATI Radeon
O/S	Windows XP / Windows 7 / Windows 8 / Windows 10
Monitor	1024 x 768 screen resolution, 32 bits color
Hard drive	1.5 GB Free Hard Drive space minimum
High speed Internet	
.NET Framework v4.0 must be installed	
Microsoft Visual C++ 2012 Runtime must be installed	

### SRX-Pro Mobile Remote Requirements

To ensure proper functioning of **SRX-Pro Mobile Remote** Software, the following hardware requirements must be met:

iOS v7.0 or higher	SRX-Pro Mobile Remote v2.5
Android O/S 4.1	SRX-Pro Mobile Remote v2.5
Both iOS and Android require SRX-Pro Server v 2.2.1 or higher installed on the NVR	

Please contact technical support if you have any questions or issues.

Email: [support@i3international.com](mailto:support@i3international.com)

Tel.: 1.877.877.7241

Live Chat: <http://i3chat.i3international.com/chat> (Enter your name and Initial Question then click **Start chat**)

i3 International Inc.

Technical Support and Services

*\*Service charge will be waived for i3 International registered dealers.*