



June 12, 2019

**Re: 14TB Western Digital Datacenter Ultrastar® Hard Drive Approved for Production.**

To all of our customers and partners;

i3 International is pleased to announce that Western Digital **14TB** hard drive, **DC HC530** (part# 0F31284) has been approved for production and is available for purchase with UR, U2 and U3 chassis *only*.

(Note: U1 Server models support hard drives up to 6TB).



Maximum Built-in Video Storage Capacity			
U1	UR	U2	U3
6TB x 2 = 12TB	14TB x 2 = 28TB	14TB x 3 = 42TB	14TB x 8 = 112TB

**Reminder:** For the longevity and reliability of our products, only Western Digital Gold and Ultrastar® DC HC500, HC300, HA200 Series hard drives are approved for use with i3's SRX-Pro software.

No other Western Digital hard drive category (Purple, Blue, Red, Black, etc.) meets our criteria and must **not** be used in combination with i3 software.

Our Warranty Policy continues to stipulate that the use of any hard drives other than i3-approved Western Digital hard drives will result in void factory warranty (as of Mar. 1, 2016).

With any pricing questions, kindly contact our Customer Care department at 1.866.840.0004.

Please contact technical support if you have any questions or issues.

Email: [support@i3international.com](mailto:support@i3international.com)

Tel.: 1.877.877.7241

Live Chat: <http://i3chat.i3international.com/chat>

i3 International Inc.

Technical Support and Services

CONTACT US

[www.i3international.com](http://www.i3international.com)

Toll free: 1.866.840.0004

Tel: 416.261.2266

Fax: 416.759.7776

CANADA

**i3 International Inc.**

780 Birchmount Rd, Unit 16

Toronto, Ontario

M1K 5H4, Canada

USA

**i3 America (Nevada) Inc.**

4001 Cobb International Boulevard,

Kennesaw, GA 30152