



May 5, 2017

For Immediate Release.

Re: Western Digital Hard Drives, Datacenter Gold

To all of our customers and partners;

i3 International prides itself on the high-quality reliable products and innovative software. At i3 International we believe that the safety of our customers' video and intelligent business data is of the utmost importance. This is why we trust only the leaders in digital storage industry and go to great lengths to test a variety of hard drives in combination with our Servers and software.



While we also pride ourselves in the flexibility and high degree of customization of both our hardware and software offerings, the longevity and reliability of our products always take the top priority.

We have previously announced that **only** Western Digital RE-rated hard drives are approved for use with i3's SRX-Pro software (Technical Bulletin #[160208-HW-01](#)). Western Digital has recently expanded their line of Datacenter drives, which now bears the name DATACENTER GOLD. Please note that only previously approved Western Digital RE models and new Western Digital Datacenter Gold hard drives have been found to meet our stringent criteria for longevity and reliability when used in combination with our software.

On other hand, no other Western Digital hard drive category (Purple, Blue, Red, Black) meets our criteria and must **not** be used in combination with i3 software.

Our Warranty Policy continues to stipulate that the use of any hard drives other than i3-approved Western Digital hard drives will result in void factory warranty (effective March 1, 2016). We are committed to quality and to make this shift

more affordable for our customers, we will be providing Western Digital RE-rated hard drives to the buyers of our i3 Servers* as close as possible to our own cost price.

**Note: Special pricing on Western Digital RE hard drive shall apply only when purchased together with an i3 HVR/NVR Server.*

Please contact your Regional Sales Manager if you have any questions.

Please contact technical support if you have any questions or issues.

Email: support@i3international.com

Tel.: 1.877.877.7241

Live Chat: <http://i3chat.i3international.com/chat>

i3 International Inc.

Technical Support and Services

