

September 9, 2008

Re: End of Life for Seagate 320GB SATA and IDE HDDs

To all of our customers and partners;

With this bulletin we would like to advise you of the End of Life for the **Seagate 320GB SATA** (Model Number ST3320620SV) and **Seagate 320GB IDE** (Model Number ST3320620AV) hard drives. As of October 9, 2008 i3DVR International will no longer carry hard drives of this capacity.

As a result, SRX-Pro Ultra Lite DVMS product line will move towards **Seagate 500GB SATA** hard drives, while Veo 12004 Embedded models will move towards **Seagate 500GB IDE** hard drives respectively.

For additional information please see bulletin released by Seagate attached to this document.

Thank you very much for your attention and cooperation.

Please contact our technical support line 1.877.877.7241 for further details.

Best regards,



Bob Hoang
Technical Support and Services
1.416.261.2266 x107
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August 12, 2008

TO: Seagate Global Authorized Distribution - Authorized for CE Product Lines

RE: Production Phase-Out Notice for Seagate® SV35™ and DB35™ Products

This letter communicates the projected timing of the production phase-out for the following CE offerings.

The affected SV35 series and DB35 series model numbers, recommended transition product model numbers, and transition schedules are listed on the transition matrix below. The matrix is intended to show model numbers in the same or similar capacities across both product families.

The deadline for placing final purchase orders for these SV35 and DB35 drive offerings is **October 31, 2008**. This date enables Seagate to support materials requirements through the production phase-out. Seagate's final shipments of these products will occur no later than **December 31, 2008**.

End of Life Information

To ensure your customer's product requirements are met, please note the End of Life (EOL) dates including Final Purchase Order dates for the products listed in the table below.

End of Life Product (PATA)						End of Life Information		
Product Family	Model Number	Capacity (GB)	RPM	Cache (MB)	Interface	End of Life Notice	Final Purchase Order	Final Shipment
SV35.2	ST3160815AV	160	7200	8	PATA	12-Aug-08	31-Oct-08	31-Dec-08
	ST3250820AV	250	7200	8	PATA			
	ST3320620AV	320	7200	16	PATA			
	ST3500630AV	500	7200	16	PATA			
	ST3750640AV	750	7200	16	PATA			
DB35.3	ST3250820ACE	250	7200	8	PATA	12-Aug-08	31-Oct-08	31-Dec-08
	ST3320820ACE	320	7200	8	PATA			
	ST3500830ACE	500	7200	8	PATA			
	ST3750840ACE	750	7200	8	PATA			

End of Life Product (SATA)						End of Life Information		
Product Family	Model Number	Capacity (GB)	RPM	Cache (MB)	Interface	End of Life Notice	Final Purchase Order	Final Shipment
SV35.2	ST3320620SV	320	7200	8	SATA	12-Aug-08	15-Sep-08	15-Oct-08
DB35.3	ST3250820SCE	250	7200	8	SATA	12-Aug-08	31-Oct-08	31-Dec-08
	ST3320820SCE	320	7200	8	SATA			
	ST3500830SCE	500	7200	8	SATA			
	ST3750840SCE	750	7200	8	SATA			

Product Transition Information:

Please note there are no direct replacement products for SV35 and DB35 PATA. The recommended transition for these PATA products will be to products of like or higher capacity with a SATA interface.

End of Life Product (PATA)						Target Transition Product(SATA)					
Product Family	Model Number	Capacity (GB)	RPM	Cache (MB)	Interface	Product Family	Model Number	Capacity (GB)	RPM	Cache (MB)	Interface
SV35.2	ST3160815AV	160	7200	8	PATA	SV35.3	ST3250310SV	250	7200	8	SATA
	ST3250820AV	250	7200	8	PATA	SV35.3	ST3250310SV	250	7200	8	SATA
	ST3320620AV	320	7200	16	PATA	SV35.4	ST3320410SV	320	5900	16	SATA
	ST3500630AV	500	7200	16	PATA	SV35.3	ST3500320SV	500	7200	32	SATA
	ST3750640AV		7200	16	PATA	SV35.3	ST3750330SV	750	7200	32	SATA
DB35.3	ST3250820ACE	250	7200	8	PATA	DB35.4	ST3250310CS	250	7200	8	SATA
	ST3320820ACE	320	7200	8	PATA	Pipeline HD	ST3320310CS	320	5900	8	SATA
	ST3500830ACE	500	7200	8	PATA	Pipeline HD	ST3500321CS	500	5900	8	SATA
	ST3750840ACE	750	7200	8	PATA	Pipeline HD	ST31000331CS	1TB	7200	32	SATA

SATA to SATA Transitions

End of Life Product (SATA)						Target Transition Product(SATA)					
Product Family	Model Number	Capacity (GB)	RPM	Cache (MB)	Interface	Product Family	Model Number	Capacity (GB)	RPM	Cache (MB)	Interface
SV35.2	ST3320620SV	320	7200	8	SATA	SV35.4	ST3320410SV	320	5900	16	SATA
DB35.3	ST3250820SCE	250	7200	8	SATA	DB35.4	ST3250310CS	250	7200	8	SATA
	ST3320820SCE	320	7200	8	SATA	Pipeline HD	ST3320310CS	320	5900	8	SATA
	ST3500830SCE	500	7200	8	SATA	Pipeline HD	ST3500321CS	500	5900	8	SATA
	ST3750840SCE	750	7200	8	SATA	Pipeline HD	ST31000331CS	1TB	7200	32	SATA

Please work with your Seagate Account Manager and present your final product demand in the form of a non-cancelable, non-returnable (NCNR) purchase order no later than the “Final Purchase Order Date” listed in the Product Transition Table included in this letter to ensure timely fulfillment of your order.

Any concerns you may have regarding this production phase-out and new product introduction schedule should be forwarded to your Seagate Technology Account Manager as soon as possible.

Thank you for your continued interest in the Seagate product lines. We look forward to working with you to ensure a smooth product transition.

Best Regards,



Mark A. Walker
 Director, Channel Product Management
 Seagate Technology LLC