August 17, 2020

Re: End of Support for Windows 7 Embedded OS.

To all of our customers and partners;

This bulletin is a reminder that, as previously announced, the Microsoft's Extended Support End Date for Windows 7 Embedded OS is scheduled for October 13, 2020. To ensure the security and ongoing Microsoft support for our SRX-Pro NVR series, i3 International began installing Windows IoT OS in Production on all i3 NVRs starting **January 2, 2019**.

On August 3, 2020, Federal Bureau of Investigations, Cyber Division has put out a Private Industry Notification (PIN 20200803-002) outlining potential security risks of continued use of the Windows 7 operating system.

i3 International strongly recommends upgrading all compatible i3 NVRs to Windows 10 IoT OS by ordering a corresponding upgrade kit from i3, for continued security of your systems and network. Please refer to the table below to confirm compatibility of your i3 NVR unit(s).

i3 DVR/HVR/NVR Model	i3 DVR/HVR/NVR Serial Number	Motherboard	Windows 10 IoT compatibility	Upgrade Kit i3 Order Code
U3/U30 series	175052 and above	DFI, DL310-C226	Compatible	W10HE
U2/U20 series	169355 and above	DFI, DL310-C226	Compatible	W10VA
U1/U10 series	All	Embedded	Compatible.	W10EL
7P, 7E, 7i, 8P, 8E, 8i, 9P, 9E, 9i series	124037 to 174032	Intel, S1200BTL	Not compatible	Not compatible
3U, 3L, 3i, 4L, 4P, 4i, 5L, 5P, 5i series	All	Intel, various	Not compatible	Not compatible

If you i3 NVR uses Windows 7e and is **not** compatible with Windows 10 IoT OS (as per the table above), i3 recommends upgrading to a newer i3 NVR model. Consult with your Regional Sales Manager for pricing information.

i3 PRODUCT AND WINDOWS 10 IoT COMPATIBILITY

The following legacy i3 products are **NOT** supported on Windows 10 IoT.
- ADIO-1616 control card
- AD-2016/AD-3016/AD-4016 capture card series
- Annexxus 301/304/316 encoder series
- Ax301C2M/Ax301D2M legacy Annexxus IP camera
- SRX-Pro Server v.3.3.3.X and below

Please refer to the Windows i3 Compatibility bulletin for more information.

Please note that regular Windows updates are critical part of your system maintenance and are the responsibility of the unit owner or maintenance service provider.

Review i3's NVR Installation Environment and Maintenance Requirements bulletin for more information on how to keep your i3 NVR safe from Internet viruses, attacks and social engineering.

i3 INTERNATIONAL TECHNICAL BULLETIN   200817-HW-01

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i3 International Inc.

Technical Support and Services

Service charge will be waived for i3 International registered dealers.

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