



**For immediate release:**

October 1, 2018

**Re: End of Life for all DVRs Manufactured prior to October 2013.**

This is an official End of Life notice for all i3 Digital Video Management Systems manufactured prior to October 1<sup>st</sup>, 2013. Fast advancements in the industry cause the replacement parts to become obsolete and unavailable very quickly. As of October 1<sup>st</sup>, 2018, i3 International is no longer liable for and can no longer guarantee RMA repairs for all units with serial numbers preceding **128-700** since the required replacement parts may not be available.

While all systems with serial numbers preceding **128-700** are now out of warranty, technical support can still be obtained at a standard service charge rate\*. Please be advised that due to the age of the system not every technical issue can be resolved.

For additional information please consult the warranty policy that came with your system.  
Thank you very much for your attention and cooperation.

Please contact technical support if you have any questions or issues.

Email: [support@i3international.com](mailto:support@i3international.com)

Tel.: 1.877.877.7241

Live Chat: <http://i3chat.i3international.com/chat>

i3 International Inc.

Technical Support and Services

*\*Service charge will be waived for i3 International registered dealers.*

**CONTACT**

www.i3international.com  
Toll free: 1.866.840.0004  
Tel: 416.261.2266  
Fax: 416.759.7776

**CANADA**

i3 International Inc.  
780 Birchmount Rd,  
Unit 16, Toronto, ON,  
M1K 5H4

**USA**

i3 America (Nevada) Inc.  
4450 Witmer Industrial  
Estates, Unit 4, Niagara  
Falls, NY 14305