



For immediate release:

January 1, 2018

Re: End of Life for all DVRs Manufactured prior to January 2013.

This is an official End of Life notice for all i3 Digital Video Management Systems manufactured prior to January 1st, 2013. Fast advancements in the industry cause the replacement parts to become obsolete and unavailable very quickly. As of January 1st, 2018, i3 International is no longer liable for and can no longer guarantee RMA repairs for all units with serial numbers preceding **127-500** since the required replacement parts may not be available.

While all systems with serial numbers preceding **127-500** are now out of warranty, technical support can still be obtained at a standard service charge rate*. Please be advised that due to the age of the system not every technical issue can be resolved.

For additional information please consult the warranty policy that came with your system.
Thank you very much for your attention and cooperation.

Please contact technical support if you have any questions or issues.

Email: support@i3international.com

Tel.: 1.877.877.7241

Live Chat: http://i3international.com/vaas_chat_box.html (Enter your name, email address and select Tech Support from the drop-down menu, then click **Start chat**)

i3 International Inc.

Technical Support and Services

**Service charge will be waived for i3 International registered dealers.*

CONTACT

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