



INTELLIGENT VIDEO DRIVING PROFIT

For immediate release:

September 17, 2014

Re: End of Life for all DVRs Manufactured prior to September 2009.

This is an official End of Life notice for all i3 Digital Video Management Systems manufactured prior to September 1, 2009. Fast advancements in the industry cause the replacement parts to become obsolete and unavailable very quickly. As of September 15, 2014, i3 International is no longer liable for and can no longer guarantee RMA repairs for all units with serial numbers preceding **119-500** since the required replacement parts may not be available.

While all systems with serial numbers preceding **119-500** are now out of warranty, technical support can still be obtained at a standard service charge rate*. Please be advised that due to the age of the system not every technical issue can be resolved.

For additional information please consult the warranty policy that came with your system.
Thank you very much for your attention and cooperation.

Please contact technical support if you have any questions or issues.

Email: support@i3international.com

Tel.: 1.877.877.7241

Live Chat: <http://i3chat.i3international.com/chat?locale=en>

i3 International Inc.

Technical Support and Services

**Service charge will be waived for i3 International registered dealers.*

i3 INTERNATIONAL TECHNICAL BULLETIN

Technical Bulletin # 140917-HW-01