

September 8, 2008

**Re: End of Life for SRX software**

To all of our customers and partners;

This is a reminder that i<sup>3</sup>DVR SRX-series DVMS units are no longer available for purchase as of April 1<sup>st</sup>, 2008. A replacement model for SRX L12016 units is **SRX-Pro PL12016** DVMS.

i<sup>3</sup>DVR will not be offering SRX-series software installation support on any DVMS units purchased after April 1<sup>st</sup>, 2008. The customers that have purchased SRX-series DVMS prior to April 1<sup>st</sup>, 2008 will continue receiving support in accordance with the i<sup>3</sup>DVR Warranty Policy.

The SRX-series software remains available for download on the company's FTP website; however, i<sup>3</sup>DVR is not responsible for the installation of SRX-series software onto the SRX-Pro DVMS. It is the customer's responsibility to install all necessary drivers and Windows OS updates required for SRX-series software installation.

As a special courtesy to selected customers, the SRX-series software will be available in the D:\Backup folder based on customer request; however the SRX software will not be installed onto the DVMS. This special offer is available to specific customers only. Please contact our Customer Care department for more information: 1.866.840.0004.

Thank you very much for your attention and cooperation.  
Please contact our technical support line 1.877.877.7241 with any technical questions regarding the above.

Best regards,



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