





Re: Discontinuation of HDD4, HDD12, HDD14, and HDD18 Western Digital Ultrastar Hard Drives.

To all of our customers and partners.

To streamline operations and improve efficiency, we are discontinuing the 4TB, 12TB, 14TB, and 18TB hard drive capacities and will now only carry **6TB**, **10TB**, and **20TB** models. While the discontinued models will still be available by special order, please note that wait times may vary between 30-180 days. This strategic move ensures that we can better meet your needs with quicker delivery times and more reliable inventory management.

Please remember that for the longevity and reliability of our products, only Western Digital **Ultrastar** hard drives are approved for use with i3 equipment. No other Western Digital hard drive category (Purple, Blue, Red, Black, etc.) meets our criteria and must not be used in combination with i3 software. The i3 Warranty Policy continues to stipulate that the use of any hard drives other than i3-approved Western Digital hard drives will result in a void factory warranty.

This is an official discontinuation notice for the following products:

EOL Model Number/Description:	Replacement Models/Description:
<p>HDD4 – 4TB WD Ultrastar Hard Drive</p> 	<p>HDD6 – 6TB WD Ultrastar Hard Drive HDD10 – 10TB WD Ultrastar Hard Drive</p> 
<p>HDD12 – 12TB WD Ultrastar Hard Drive HDD14 – 14TB WD Ultrastar Hard Drive HDD18 – 18TB WD Ultrastar Hard Drive</p> 	<p>HDD20 – 20TB WD Ultrastar Hard Drive</p> 

CONTACT US

www.i3international.com

Toll free: 1.866.840.0004

Tel: 416.261.2266

Fax: 416.759.7776

CANADA

i3 International Inc.

780 Birchmount Rd, Unit 16

Toronto, Ontario

M1K 5H4, Canada

USA

i3 America (Nevada) Inc.

4001 Cobb International Boulevard,

Kennesaw, GA 30152



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Effective immediately, these models will be available by special order only. The chart above denotes the replacement model(s).

i3 International will continue to support and service these products under the warranty policy.

i3 International regrets any inconvenience this may have caused.

Please contact technical support if you have any questions or issues.

Email: support@i3international.com

Tel.: 1.877.877.7241

i3 International Inc.

Technical Support and Services

i3 INTERNATIONAL TECHNICAL BULLETIN

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