November 14, 2018

Important Notice: Windows 10 IoT in Production starting January 2, 2019.

To all of our customers and partners;

PRODUCTION CHANGES – JANUARY 2, 2019

i3 International is committed to providing you with cutting-edge security solutions. To ensure the security and ongoing Microsoft support for our SRX-Pro NVR series, the following important production changes will take place effective **January 2, 2019**.

1. All SRX-Pro NVRs will be pre-installed with **Windows 10 IoT** edition. Windows 7e OS will no longer be available for purchase.
2. SRX-Pro **Service** version of the software will be installed on all NVR models using SRX-Pro v.6.0.2.X software.
3. All NVRs using SRX-Pro v.3.3.3.X will be updated to **v.5.0.2.X** or **v.6.0.2.X**.
   Note: SRX-Pro v.3.3.3.X is **not** supported on Windows 10 IoT.
   Please refer to the Windows i3 Compatibility bulletin for more information.

i3 PRODUCT AND WINDOWS 10 IoT COMPATIBILITY

The following i3 products are **NOT** supported on Windows 10 IoT.
- ADIO-1616 control card
- AD-2016/AD-3016/AD-4016 capture card series
- Annexxus 301/304/316 encoder series
- Ax301C2M/Ax301D2M legacy Annexxus IP camera
- SRX-Pro Server v.3.3.3.X and below

Please refer to the Windows i3 Compatibility bulletin for more information.

WHICH i3 UNITS CAN BE UPGRADED TO WINDOWS 10 IoT?

The following Intel motherboards are **NOT** supported by Windows 10 IoT. i3 DVR/HVR/NVR units using these motherboards cannot be upgraded to Windows 10 IoT OS.
- Intel DQ77MK
- Intel DH55HC
- Intel DG43NB
- Intel DG41TY

The following motherboards are supported by Windows 10 IoT. i3 NVR units using these motherboards can be upgraded to Windows 10 IoT OS.
Important: Upgrade kits for supported motherboards will become available for purchase after January 2nd, 2019.
- DFI DL310-C226
- i3 U1 Embedded motherboard

Refer to the table below to determine whether your Windows 7e i3 NVR can be upgraded to Windows 10 IoT OS.

After January 2nd, 2019 contact i3 Customer Care team to order your upgrade kit for your compatible NVR using the correct Windows 10 IoT upgrade kit order code. Each upgrade kit will arrive with a set of self-guided instructions.

i3 DVR/HVR/NVR Model	i3 DVR/HVR/NVR Serial Number	Motherboard	Windows 10 IoT compatibility	Upgrade Kit i3 Order Code
U3 series	175052 and above	DFI, DL310-C226	Compatible	**W10HE** (available after Jan 2, 2019)
U2 series	169355 and above	DFI, DL310-C226	Compatible	**W10VA** (available after Jan 2, 2019)
U1 series	All	Embedded	Compatible. BIOS update required.	**W10EL** (available after Jan 2, 2019)
7P, 7E, 7i, 8P, 8E, 8i, 9P, 9E, 9i series	124037 to 174032	Intel, S1200BTL	Not compatible	Not compatible
3U, 3L, 3i, 4L, 4P, 4i, 5L, 5P, 5i series	All	Intel, various	Not compatible	Not compatible

i3 International regrets any inconvenience this may have caused.

Please contact your i3 Regional Sales Manager with all pricing inquiries.

Please contact technical support if you have any technical questions or issues.
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Live Chat: http://i3chat.i3international.com/chat

i3 International Inc.
Technical Support and Services

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